

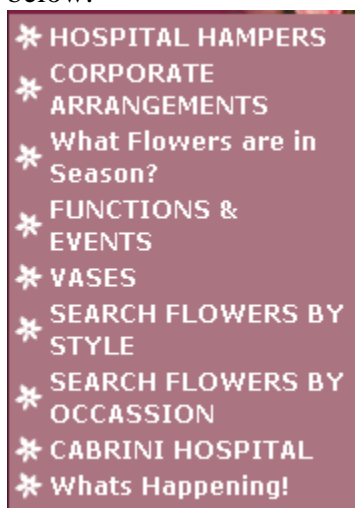


Flowers On Malvern Online Shopping Process

1. Choose Product
2. Go to Basket
3. Billing and Shipping Information
4. Finalise Your Order
5. Payment (Using PayPal)
6. PayPal Page

1. Choose Product

Choose the flower(s) you would like to buy from the left side menu as shown below:



Once you will click on purchase link for particular flower, the item will be added to the basket.

You can buy (flowers) as many as you like.

2. Go to Basket

Once you have completed adding item(s) to the basket, go to the basket page (*You can find the basket link on the top menu after home*) and click on **Purchase Items** link and it will take you to enter your billing and shipping information page.

3. Billing and shipping information

Here you will need to enter your billing and shipping information as shown below:

Checkout

1. Send To:
*Name:
*Address:
*Suburb:
*State: VIC**
Postcode:
*Contact Phone:

2. Your Details:
*Name:
*Address:
*Suburb:
*State: VIC
Postcode:
*Contact Phone:
*Email:

3. Extra:
Card Message:
Special Instructions:
Delivery Date: 1 Jan 2010 [Continue](#)

* = required field
** We currently do not deliver outside the Melbourne metro area. 150.00

Please note that fields market with * are the mandatory fields. After filling all the information click on **Continue link**.

4. Finalise Your Order

In this page it will explain some key information regarding the payment.

Please note that **“If you do not wish to buy the product you can exit from here”**.

After reading all the information click on **Finalise Your Order** and it will take you to finalise your order page.

5. Payment (Using PayPal)

In this page it will show your purchase summary and a button to take you to PayPal for the payment as shown below:

Thank you for choosing Flowers on Malvern

PURCHASE SUMMARY

Subtotal: \$90.00
Shipping: \$20.00

Grand Total: \$110.00

Your order has been received, click on the following button to go to PayPal for payment.
Your order will be processed once we receive the payment

Secure Payments by PayPal
VISA
MasterCard

[Click here to go to PayPal for Payment](#)

Please note that you do not need be member of PayPal for the payment.

6. PayPal Page

Once you will click on “**Click here to go to PayPal for Payment**” you will be taken to PayPal for the payment as shown below:

The screenshot shows the PayPal payment interface for 'Flowers On Malvern'. At the top, there is a header bar with the order ID '[ORDER ID: 757]' on the left and the total amount 'Total: \$115.00 AUD' on the right. Below the header, the PayPal logo and slogan 'PayPal. Safer. Simpler. Smarter.' are displayed on the left, and the 'PayPal Secure Payments' logo is on the right. A message states: 'PayPal securely processes payments for **Flowers On Malvern**. You can finish paying in a few clicks.' Underneath, there is a section titled 'Why use PayPal?' with two bullet points: '- Pay without revealing your debit or credit card numbers, or your bank account details.' and '- Speed through checkout. There's no need to enter your address details.' Below this, there is a section for users without a PayPal account: 'Don't have a PayPal account? Use your credit card or bank account (where available) [Continue](#)'. To the left of the 'Continue' link are logos for VISA, Mastercard, and BANK. A blue circle and arrow highlight the 'Continue' link. On the right side of the page, there is a 'LOG IN TO PAYPAL' form with fields for 'Email:' and 'Password:', a 'Log In' button, and a link for 'Forgot email or password?'.

As you can see it displays the ORDER ID on the left top and the price of purchase on the top right.

Now please note that it not compulsory to be member of PayPal for the Payment. If you are not a member click on **Continue** link as shown above with blue arrow.

Alternatively, if you are a member of PayPal you can login by providing your login details.

If you have any question regarding the payment process please call the shop.